



ADVENTURE VACATION SAFARIS

East Africa's Safari Specialist

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SAFE OPERATING PROCEDURES FOR ARRIVING AND DEPARTING TRAVELERS AT ENTEBBE AIRPORT

Uganda shall re-open its airports and land borders to international travel and tourism on 1st October 2020. We would like to share with our partners the new Safe Operating Procedures that have been instituted at Entebbe airport for arriving and departing passengers. The same procedures shall apply for travellers entering or exiting Uganda at all land border points.

Incoming Travellers

- Passenger must have had a negative PCR COVID-19 test done within 72 hours before arrival in Uganda, and has not shown any signs and symptoms of any infectious disease before boarding.
- The PCR test must have been done from a laboratory approved by the country where the journey is initiated.
- A passenger who shows signs and symptoms of an infectious disease on arrival will be put in a waiting infectious disease ambulance and taken to an isolation center (Entebbe Hospital) where infectious disease checks and a sample for COVID-19 tests are carried out and results will be returned within 24-48 hours.
- If a passenger tests positive for COVID-19, he or she is taken to the COVID-19 treatment center, or is repatriated for treatment in another facility outside Uganda at their own cost following COVID-19 medical evacuation protocol.
- Airlines and airport authorities will ensure that before boarding to Entebbe International Airport, a passenger must have met the above requirement.
- Ministry of Health will ensure there is an accessible COVID-19 PCR laboratory outside the terminal building which will be able to take samples and avail results within a short time, for exceptional circumstances.
- An infectious disease laboratory is not allowed within the vicinity of an international airport, therefore, passengers that require a PCR COVID-19 test will have to be transported to the facility by MoH or at their own cost escorted by security.



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Outgoing Travelers

- A passenger leaving Uganda will ensure he or she has carried out a COVID-19 PCR test and valid within 72 hours before boarding.
- Passengers with special situations that may not allow them to present a PCR test certificate will have to ensure they have a clearance from the country they are traveling to showing they may not take a PCR COVID-19 test and will be allowed to enter the country on arrival.
- A passenger who shows up with signs and symptoms of an infectious disease as detected by Port Health staff will not be allowed to board but will be taken to an isolation facility for medical investigation and treatment.

COMPANY SOPs

At Adventure Vacation Safaris, clients' safety is our number one priority and therefore, as part of our re-opening preparations, we have established in place the following Safe Operating Procedures to ensure the safety of our guests and staff.

- Training of team members on awareness, prevention and minimising possible sources of infection as recommended by the health experts to avoid the further spread of the virus.
- Promotion of social distancing as well as other safety measures within the work place to ensure well-being of the team members. Handwashing and sanitising facilities have been set-up at and within our offices for staff and all visitors to use.
- All tours of more than 2 clients shall be conducted in extended safari land-cruisers to ensure social distancing.
- Regular communication of protocols and responsibilities to customers, and to keep them informed on site and through digital and social media.
- Provision of on-board hand sanitizing facilities to clients (travellers) and staff guides during the safaris. Our guides are now well trained to ensure there is utmost hygiene within the car and during all other service delivery process while on safari.
- Provision of recommended face masks to all staffs and guests. During the safari, all our guests will now have facemasks as recommended by the health professionals to ensure safety during guests' safari.



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- Each vehicle shall have a body temperature gun to monitor temperatures of the occupants at all times.
- Cleaning of all surfaces more frequently, both within the office premises and the safari cars during the safari. Disinfectants that meet requirements are used in high touch surfaces like vehicle door knobs, picnic boxes, hand rests, refrigerators, etc.
- Implementation of boarding and off boarding processes that reduce contact with other passengers or staff in respect of physical distancing rules. Where possible, we will limit unnecessary off boarding along the route while on safaris especially in crowded places.
- A response plan with various scenarios, in the event a guest or employee becomes ill on site or during their tour. With all our guests insured with AMREF, our clients shall be airlifted to Kampala/ Nairobi in accordance to their medical insurance covers.
- Our partner hotels, lodges and restaurants have increased the frequency of cleaning in common areas and contact surfaces.
- All common spaces like our partner lodges, hotels and restaurants now maintain physical distancing at all times as well as other health precautions as recommended by the health professionals.